

You must be over 18 years of age to book/enter an agreement with us. However, this does not apply to families with children. You will dispose of your cabin from 3 pm on day of arrival. Departure latest at 11 am. The campingpitch is available from 2 pm on day of arrival. Departure no later than 12 noon. In the event of outside our control, we reserve the right to move you to equivalent accommodation.

Booking confirmation

You should receive written confirmation of your booking. The booking confirmation contains important information about your booking. Check that the content of the booking confirmation corresponds to what you have booked. If there are errors in the confirmation, inform us of this as soon as possible. When you make your booking, you also agree that we store the personal information you provide to us. We will process the personal data in order to administer the booking and payment and in order to otherwise be able to fulfill our obligations and exercise rights under the agreements entered into with you. The information may be disclosed to debt collection companies, the authority / court for recovery, determination and fulfillment of your contractual obligations, but otherwise not to anyone.

When will my booking be binding?

The booking will be binding when you receive an e-mail confirmation of your booking from us.

Payment

We will send an invoice that must be paid 30 days before the arrival date unless otherwise stated. If you book less than 30 days before your arrival date, you will pay within 10 days of sending a confirmation / invoice unless otherwise stated.

Cancellation

You can cancel verbally, in writing or by email to us. If you do not have an cancellation insurance, no money will be repaid and we have the right to charge any agreed amount that has not been paid. You must purchase the cancellation insurance when you do the booking.

Early departure

If you choose to depart earlier than planned, no money will be repaid.

Cancellation insurance

At the time of booking you can purchase cancellation insurance that applies together with the terms below. Cost of cancellation insurance: **250 SEK**.

Cancellation insurance means that you can cancel until the agreed arrival date. However, the cancellation must be made as soon as you know you will not be able to meet the agreement due to one of the events below.

Valid reasons for claiming on the cancellation insurance:

1. death, illness or serious accident to you, your spouse, common-law wife/husband, parents, children or siblings, or a member of your party,
2. another serious event outside your control occurs, e.g. severe fire or flooding of your home, which leads to you not reasonably being able to commit to your booking,
3. being called up to the armed forces or civil defence, or
4. if due to unemployment or new employment you are prevented from using your booking.

Your impediment must be proved with a relevant certificate from, for example, a doctor or insurance company. The certificate must reach us no later 30 days after the cancellation date. The amount of your refund will be paid no later than 10 days after you have submitted the certificate showing that you are entitled to claim on the cancellation insurance.

- ***No cancellation insurance means no money will be repaid if you cancel your booking***
- ***If you choose to depart earlier than planned, no money will be repaid.***